

Bay City Electric Light & Power



Winter 2021/2022



How many **snowflakes** did you find in our Newsletter?

Name: _____

Phone #: _____ Your Guess: _____



Fill in your guess, clip out the form, and mail it to:

900 S. Water St., Bay City, MI 48708

Or email: EnergySmart@baycitymi.org

Submissions accepted until February 12, 2022



fb.com/BayCityElectric

Clean Energy Program



Michigan's Energy Waste Reduction mandate has come to an end and we are launching our Clean Energy Program. Avoiding unnecessary energy expenditures through energy waste reduction is important, but there are additional things we can do to use energy responsibly. Bay City Electric Light & Power will now have more flexibility to delve into clean energy projects outside the confines of reducing energy waste. This change will allow us to explore and customize environmentally friendly projects that can better serve our customers.

In planning for the future, we are looking for ways to better serve our community. We want to know what you would like to see in the new Clean Energy Program. Would you like to see more investment in renewable power purchases, EV charging stations, or some other carbon reduction efforts? Please email us your thoughts at EnergySmart@baycitymi.org or give us a call at (989) 894-8350 to discuss.



CONSERVATION!



We have a few energy saving ideas that can benefit both our residential and commercial customers. Here are a few things you can do during the cold winter season to conserve energy.

- * Let the sun shine in during the day
- * Make sure heating vents are not blocked
- * Give your heating system an annual check up
- * Switch to a smart thermostat
- * Weatherstrip your doors and windows

For more energy saving tips visit:
www.EnergyStar.gov



Evaluation Assistance



BCELP, as a public power provider, is owned by our customers. We are excited to say that in 2021, through Energy Smart programs, we saved more than **2.6 million kilowatt hours**. We helped you save energy by with offering rebates and incentives, sponsoring energy saving pilot programs, delivering energy education and holding awareness events.

Now we need to evaluate our success. Third party evaluators are calling customers who participated in Energy Waste Reduction Programs (EWR) in 2021. If you applied for a rebate, received an efficiency kit or recycled an appliance for an incentive, you may get a call from DNV-GL. Public Act 342 (the legislation that governs the EWR program) requires utilities to undergo a third-party evaluation to verify program measures are installed and operating as planned and to deliver a final annual report that provides the validated energy savings. We would truly appreciate you answering the call! **Thank you for making 2021 a huge success!**



Meters and Sockets



Tampering with BCELPL metering equipment or utility wires serving a residence or business could result in electrical shock, fire and explosions that can lead to property damage, personal injury and possibly death. It puts the person involved in the tampering at risk, as well as jeopardizing the safety of our employees.

Energy theft is the illegal practice of tampering with electric equipment and meters to avoid paying for energy supplied or the intentional act of utilizing electric utility services without the knowledge of Bay City Electric Light & Power. Not only is it illegal, it is a safety issue. Anyone caught may be subject to prosecution and will be charged fees from the utility associated with the theft. If you have questions about your meter, please contact us at (989) 894-8350.

Meter sockets are available for pick up at the BCELPL Service Center on Water Street. An electrical permit is required before a meter socket can be distributed. If you need information on obtaining a permit, contact the Building Division at (989) 894-8162.

REMINDER!

Unfortunately there are scammers out there. We want you to be protected. Scammers seem to be more active in the winter when they know customers cannot go without heat.

As a reminder, we will **NEVER** call and ask you to pay your utility bill over the phone. We will **NEVER** solicit payment at your doorstep. You will **ALWAYS** be notified in advance in the event of shut off for non-payment. Call the Customer Service number on your utility bill if you need to verify your account status.

If you suspect fraud, report it to:

www.ReportFraud.ftc.gov



Meter Safety

Please help us keep electric meters free of ice and snow build up. Here are some important reminders:

- * You should never let the electric meter become completely covered in snow or ice in case BCELPL or first responders need to access it during an emergency.
- * Never use a shovel or hammer to remove snow or ice from the electric meter. If you keep the meter clear of snow in most cases the sun will melt away the ice.
- * Be cautious of where your snowblower is discharging snow to prevent the meter from becoming covered.
- * If you notice heavy water dripping onto the meter from the roof address the problem before ice forms.
- * If you notice large icicles building up on power lines above your meter **DO NOT** attempt to remove them! Call BCELPL at (989) 894-8350.





Bay City Electric Light & Power Customer Appreciation Event



- WHY:** We appreciate you as a customer and this is our small way to say thank you!
- WHERE:** 301 Washington Avenue, City Hall, 1st Floor 
- WHEN:** February 14th, 2022 || 10:00 am - 5:00 pm
- WHAT:** BCELP is holding a customer appreciation event for YOU. When you stop by you can receive a lunch tote filled with LED bulbs and a nightlight, pedometer activity watch, notepad and much more! You can also sign up to receive a **FREE** Home Energy Check Up.

Event is subject to change due to COVID-19 restrictions. While supplies last.



Utility Customer Service

Programs available for eligible customers:

- Programs for seniors 65 years of age or older
- Full time active military personal protections
- Critical care/life support discounts
- Winter Protection Plan

For additional programs and applications contact UCS at (989) 894-8104 or at www.BayCityMI.org

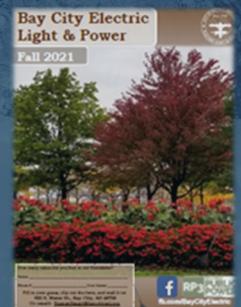
Need utility assistance?

Dial 211 (hearing impaired dial (800) 649-3777)

Congratulations!



The Fall 2021 Newsletter *Guess the Number of Rakes* contest winner was Diane D. With her 'hawk' eyes, she correctly answered 15 and received an energy efficiency gift valued over \$50!!



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