

Bay City Electric Light & Power



Fall 2021



How many rakes did you find in our Newsletter?

Name: _____

Phone #: _____ Your Guess: _____

Fill in your guess, clip out the form, and mail it to:
900 S. Water St., Bay City, MI 48708
Or email: EnergySmart@baycitymi.org
Submissions accepted until November 12, 2021



fb.com/BayCityElectric



Stay Away, Stay Safe

Keep Your Distance from All Downed Lines

Vegetation, weather and vehicle crashes can cause utility lines to fall. Not all downed lines are as easy to spot as the one pictured. All downed lines should be treated as live and dangerous. Keep yourself, children and pets at least 25-feet away. The lines could be carrying electric current that can cause serious or possibly fatal injuries if you come in contact. Call 911 or our 24/7 dispatch at (989) 894-8350 if you see a downed line.

There is no way for you to determine if downed lines are energized or not. You cannot smell or hear electricity. Make sure you don't touch anything a downed line may also be touching. Objects can become energized by contacting a downed line.

If you are in a vehicle and it comes in contact with a downed line, stay put and call 911. Let the dispatcher know a power line is in contact with your vehicle. Central Dispatch will contact BCEL P to de-energize the line. Be sure to warn good samaritans not to approach your vehicle.

In the event you must exit the vehicle, for instance if there is a fire, remove all loose items or clothing and jump clear of the vehicle. Avoid touching the vehicle and the ground at the same time. Land with both feet together, keep your feet as close together as possible and shuffle away from the car without picking up your feet.

We want to protect our community. Please share this information with your loved ones. It could save a life.



WAY TO GO LOCAL BUSINESSES!!

Commercial and Industrial Customers play a large role in BCEL P's Energy Smart Program to reduce energy waste. Our business customers have saved more than **9.7 million** kilowatt hours (kWh) in energy waste over the last five years.

Hundreds of projects have been supported through our rebate program for installing energy waste reduction measures. Projects have ranged from a large project saving 1.3 million kWh, to a small project saving 109 kWh. Every project helps!

The funds for the C&I Incentive Program for calendar year 2021 have been exhausted. If you have projects in mind, and you would like to have them considered for 2022, please contact (877) 674-7281 for information.



OUR COMMITMENT

Bay City Electric Light & Power is committed to helping our customers reduce energy waste and create a clean energy future. Although the legislative mandate requiring utilities to provide energy waste reduction programs expires on December 31, 2021, BCEL P will continue to provide energy saving programs to our community.





Reliability

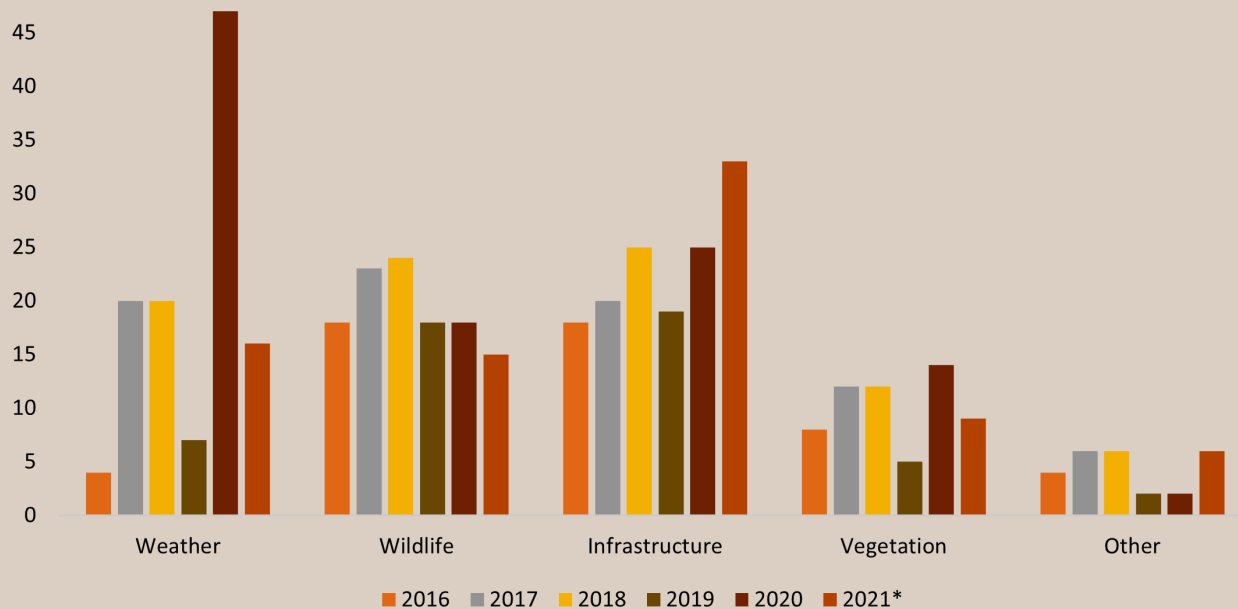
System (Outage) and Capacity/Power Supply Reliability

Did you know Bay City Electric Light & Power is responsible for two types of reliability? System reliability and capacity/power supply reliability!



An outage is what you probably think of when you hear electric reliability. System reliability ensures when you turn the lights on in the morning, or brew a cup of coffee, electricity is flowing to your home. You don't even have to think about it. System reliability is our physical distribution network that carries electricity from the transmission system to your home or business.

The chart reflects outages by cause over the last five years. "Other" causes include car/pole crashes, non-utility fire/excavation, contact with foreign object and human error. Outages for 2021* are through August.



Capacity/power supply reliability is ensuring that BCELP has enough energy purchased through hedging, local generation, and capacity entitlements to supply our distribution network power to operate at maximum peak usage. There are many changes on the horizon when it comes to capacity reliability. There is an active migration away from coal and toward renewables from some of our major power suppliers. Through our partnership with the Michigan Public Power Agency (MPPA) and our Stability Hedge Plan we are in a good resource position.

PROTECT YOURSELF DURING A POWER OUTAGE

Keep freezers and refrigerators closed.



Disconnect appliances and electronics to avoid damage from electrical surges.



Check on neighbors.

Only use generators outdoors and away from windows.



Use alternate plans for refrigerating medicines or power-dependent medical devices.



FEMA



Do not use a gas stove to heat your home.



If safe, go to an alternate location for heat or cooling.

The leaves are changing color, the aroma of pumpkin spice latte surrounds us, the crisp, cool air is here, and the annual argument with our spouse is right around the corner about when to turn the heat on.

A wi-fi enabled programmable thermostat may be helpful in settling the dispute. A programmable thermostat can save 10-12% on heating costs. Let us help you! For information about programmable thermostat rebates visit www.BayCityEnergySmart.org

Congratulations!

Lori J. correctly guessed **12** as the number of lighthouses in the Summer 2021 Newsletter. Along with bragging rights, she won an energy efficiency gift valued at over \$100.



Utility Customer Service (UCS)

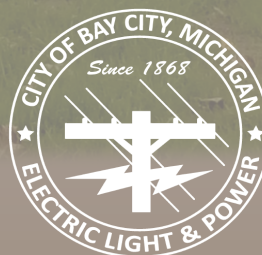
Programs are available for eligible customers:

- Programs for Seniors 65 years of age or older
- Full time active military personal protections
- Critical care/life support programs
- Winter Protection Plan

For additional programs and applications contact UCS at (989) 894-8104 or at www.BayCityMI.org

Need utility assistance?
Call 211

Hearing impaired dial (800) 649-3777



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